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Developing and Implementing a Peer Mentor Program to Support Caregivers of Children with Tracheostomies

## Background

- Few peer mentor programs exist to support caregivers of children with tracheostomies as they transition from the intensive care units to hospital wards and home.
- Peer mentoring is one of several interventions being tested by six hospitals in a pragmatic randomized study addressing caregiver support at home after discharge.

#### Purpose

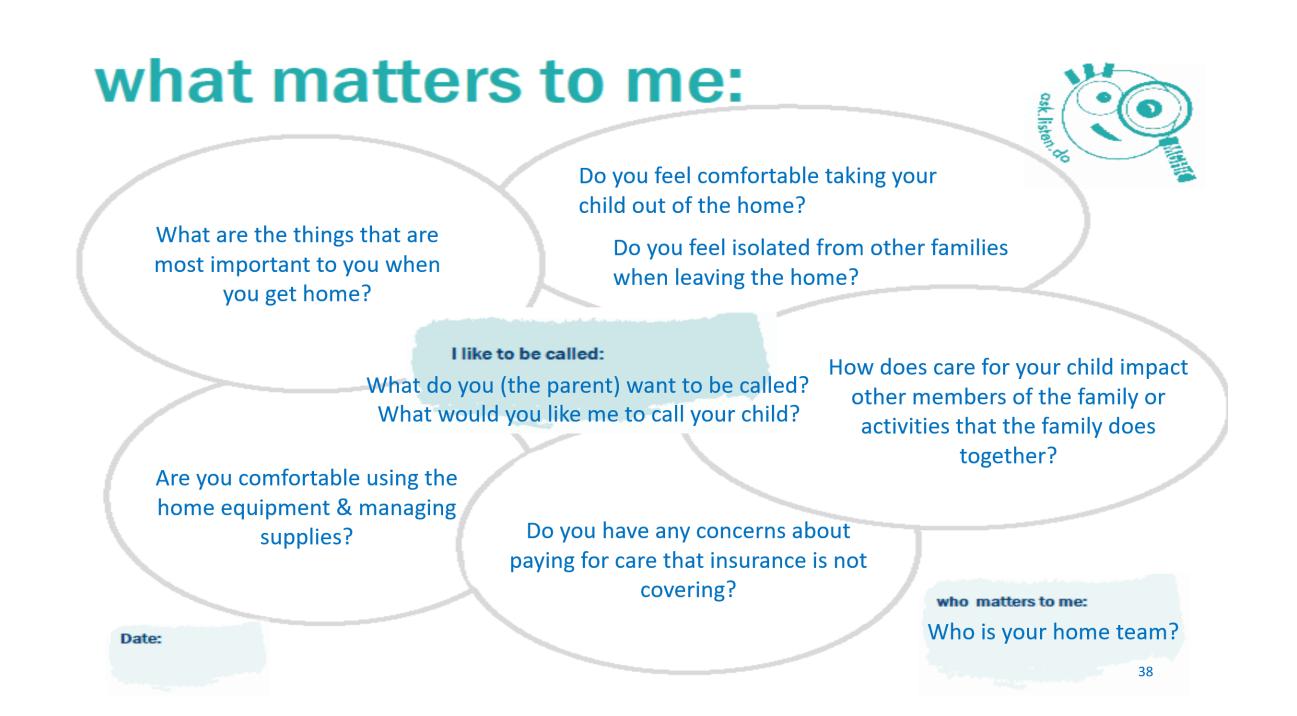
To describe the development and initial reactions to peer mentoring curriculum for caregivers of a child with a tracheostomy.

# Hypothesis

Establishing a peer mentor program to connect caregivers of children with trachs will reduce caregiver stress and increase their confidence in trach care at home.

# Methods

- Research team explored existing training curricula and met with individuals experienced in managing and/or developing peer support programs.
- Investigators created a 90-minute peer-mentor training course and accompanying manual. The course included training in communication skills such as active and empathic listening and applying "What Matters to You", example below.



• Five experienced peer mentors engaged new peer mentors in role play, provided feedback to trainees, and offered advice on how to approach and maintain engagement with mentees.

#### Methods Continued

- 'Canvas' online education platform was used to host recorded trainings sessions for review or asynchronous training, the peer mentor training manual, and educational videos.
- Participants were asked to complete a short survey following the training about their experiences as caregivers and the trainings helpfulness in building skills and addressing potential challenges.

#### Results

### **21 Peer Mentors Trained**

- 16 trainees attended a live training session.
- 5 trainees reviewed asynchronous materials on Canvas.

## 90% completed Baseline Survey

#### Demographics:

- Mean age: 38 yrs (range: 22-55)
- White (89%)
- Non-Hispanic (84%)
- Married (95%)
- 4+ Years of College (52%)
- Working Full Time (42%)

Parents who had (42%) and who did not have (58%) a mentor described the impact of peer mentorship:

"I wish I had had a peer mentor. I felt alone through that whole journey. I still wish that I had peers that I could talk to about it...."

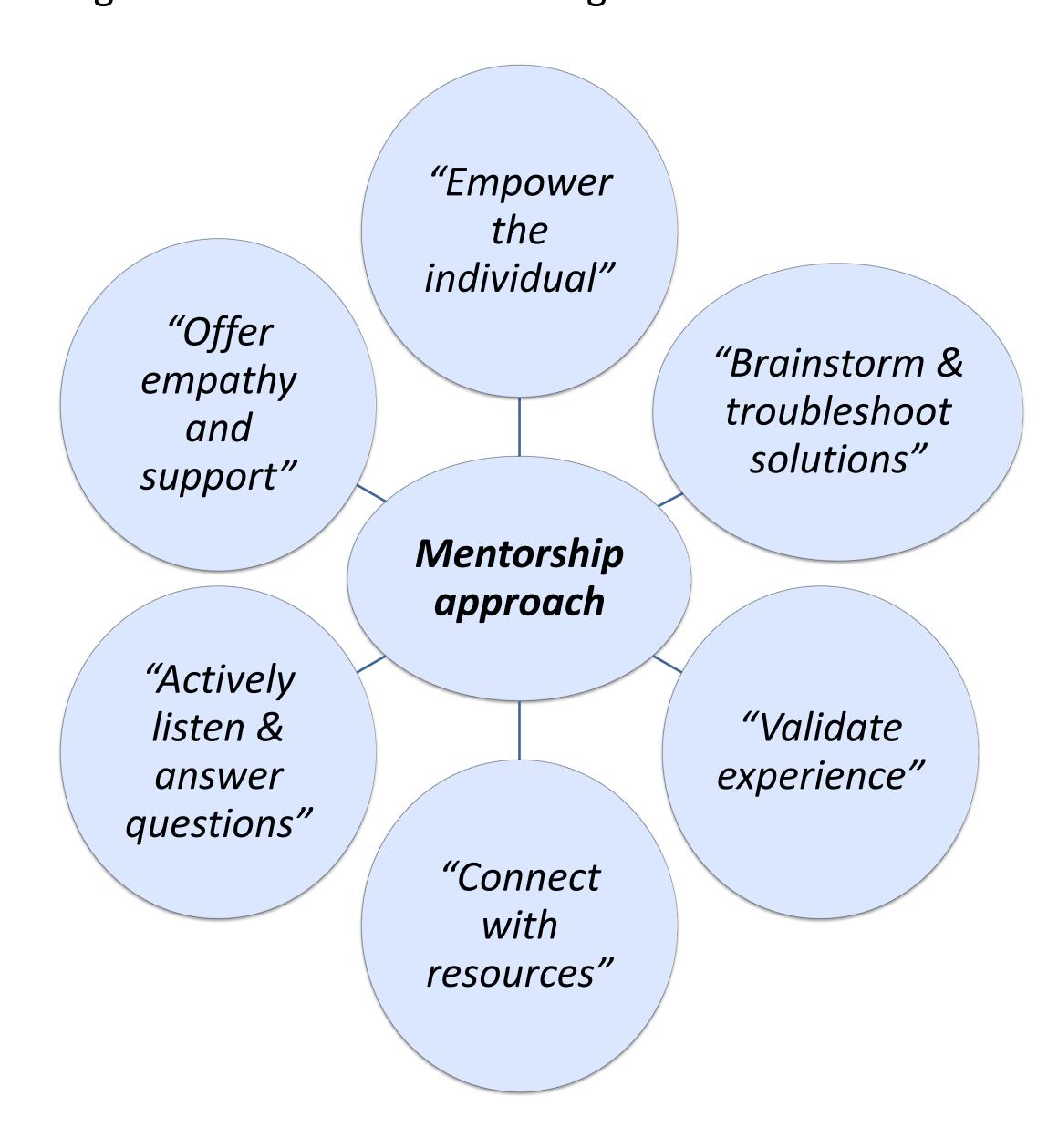
"When someone can listen to me and tell me what I'm going through is really hard and that I'm doing a good job- it means the world."

"There were so many times I had wished I could call on a peer mentor to listen, understand, and offer any helpful advice during our early journey."

"Our mentor made a huge difference in our quality of life and ability to cope with things."

#### Results Continued

74% reported 'Very good' knowledge about caring for a child with tracheostomy and described their approach to mentorship after the training which revealed themes aligned with the curriculum:



# Conclusion

A structured training curriculum was developed to support creation of peer-mentor programs across institutions. The training resources are available online and future work will evaluate the impact of peer mentors on caregiver burden.

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PCORI Project: <u>Reducing Caregiver Burden and Improving Outcomes for Children with Tracheostomies Living at Home</u>

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